Our nation and the entire world around us are changing and impacted by uncertainty due to the spread of COVID-19. Our heartfelt thoughts and prayers go out to those who have been directly affected by this virus.

However, Quality System Enhancement’s commitment to our customers will not change. QSE will still be responding and available for assistance via phone calls and emails through this difficult time. To reassure our clients and ensure the safety of all personnel, QSE is taking the following measures:

- Restricting travel from any of the high-risk countries as identified by local governments and/or the WHO
- Ensuring employees and associate partners notify QSE if they have travelled to any of the high-risk countries, states, or cities; or have plans to do so
- Reminding all employees and associate partners to follow best practice hygiene and guidance to prevent the spread of COVID-19
- Rescheduling activities based on Customer, Federal, and individual State safety guidelines
- Exploring a variety of alternative methods for providing certification services such the use of a combination of remote auditing and deferred assessments (subject and specific to client certification)

Our Focus - As a result, are developing and presently implementing opportunities to handle business through remote teleconferences where it is practical; leveraging video-conferencing and other technologies providing remote consulting, training, and internal audits; and offering project management services to help keep things on track during these trying times. We want to assure you that we are here for you in whatever way you may need us, even if outside the scope of our typical services. We are all in this together.

For those caught in situations requiring new or re-certification these are additional links and aids that may assist -

QSE contacts: info@enhancequality.com; 1-888-404-4476; 1-770-518-9967; or your QSE consultant cell number.

IAF information: Alternative arrangements for conducting assessments, remote assessments and/or rescheduling activities. [https://www.iaf.nu/articles/IAF_Statement_on_COVID19/636](https://www.iaf.nu/articles/IAF_Statement_on_COVID19/636)

ANAB allowances: 6-month extension of recertification and surveillance audits for ISO 9001. Once recertification is achieved, the certification period will be based on the original recert. date, not the extended date. [https://anab.ansi.org/management-systems-accreditation/heads-ups](https://anab.ansi.org/management-systems-accreditation/heads-ups).


Most Registrars: Statements are posted on their websites.

We are thankful for everyone’s patience and cooperation in minimizing the impact of this pandemic and will update information on future methods of operation as we eventually see improvement through cooperation and teamwork. We appreciate the efforts of all in overcoming these difficult times.

Thank you so much,

Baskar Kotte